

# Overview of Compliance Improvement Plan 2021

Compliance improvement activities planned for this year includes;

## 1. Providing taxpayer facilitation and assistance in fulfilling income tax obligations

- Carrying out a nation-wide income tax awareness program
- Conducting training and information sessions on new income tax return preparation
- Providing income tax return filing assistance for small businesses
- Promoting voluntary registration of income earners

## 2. Carrying out targeted registration programs for the following sectors;

- Foreign businesses operating in Maldives
- Real-estate
- Transportation
- Professional service
- Fisheries

## 3. Undertaking initiatives to mitigate the negative effects of COVID-19 on tax compliance

- Increasing facilitative activities to assist taxpayers affected by COVID-19 crisis
- Expediting registration & de-registration process
- Securing compliance of key taxpayers
- Prioritizing COVID-19 focused intelligence gathering and risk assessments

## 4. Carrying out compliance interventions to treat risks of year 2018 & 2019

- Conducting industry specific risk assessments on; tourism, construction, wholesale and retail, information and communication, education and health industry
- Engaging with medium risk taxpayers to rectify compliance issues
- Carrying out risk-based audits of high-risk taxpayers
- Conducting criminal investigation of goods and services tax (GST) fraud and serious non-compliers
- Prioritizing mitigation of international tax risks
- Undertaking risk-based arrears management

## 5. Other compliance improvement activities

- Simplifying the tax procedures
- Proposing amendments to tax laws to policymakers
- Expanding taxpayer facilitation activities
- Initiating pilot audits of income tax
- Introducing cash refund program
- Publication of compliance treatment outcomes

Additionally, we will continue our routine programs of detecting and deterring non-compliance through our risk assessments and treatment strategies.